

LINDSAY ALKER

FABRICS & WALLPAPERS

Terms & Conditions 2021

Delivery times

2-6 weeks approx.

Orders

By placing an order you accept these terms and conditions.

Statement of liability All goods supplied by Lindsay Alker are supplied on the condition that our liability for any fault or defect in the quality, condition, description or fitness for any purpose is to a sum not exceeding the purchase price of the particular goods. It is the customers or their agents responsibility to check that they have received the correct design and colour before handing it into any curtain maker/upholsterer for further processing. Mistakes in labelling can happen. Once cut or handed on to a third party we cannot accept responsibility for any errors which occasionally do occur. That condition supersedes any conflicting term submitted to us, and all other liability whether statutory or otherwise is excluded.

Delivery

We make every effort to make sure you receive your order within the estimated timescales we give, however delays may happen which we can't control. Lindsay Alker cannot be held liable for any delay, in the delivery of your order, or any failing to deliver products, within estimated timescales. Customers outside the UK are liable for any additional tax or import duty they may incur.

If you require an order in Europe please contact us for more information on import duty & tax

Payment

Full payment for items ordered must be received before the order is accepted and the item dispatched.

Pricing

Prices are subject to change. We will be pleased to quote the current price immediately prior to an order being placed

No Returns

We make the highest quality paper and fabric and 'flaws' occur during printing. These overlaps of screens or 'flaws' contribute to the beauty and individuality of the fabrics & wallpaper and are integral to the design. We check every meter before it is distributed for any significant fabric damage.

Cancelling Orders

It is not possible to cancel orders for Lindsay Alker wallpaper or fabrics as we print them to order. We therefore strongly recommend you obtain samples prior to purchase.

Samples

We are happy to provide fabric and wallpaper samples to you. But, please be aware that slight colour variations may occur between samples provided and actual products purchased due to differing printing productions. Lindsay Alker cannot accept responsibility for any such colour variations.

Ground cloth

It is a characteristic of natural textiles that there will be variations in the weave, colour and texture including occasional slubs & lines where threads may be irregular in size as such claims for irregularities will not be accepted under any circumstances. We believe these variations add to our fabrics unique character.

To ensure exact colour matching of print colour & ground cloth it is advised to order quantities required for future use at one time

Usable printed width

Our fabrics are printed on ground cloths that vary in widths, they are not consistent. Please refer to the usable printed width for maximum usage across the width. Sometimes the cloth may be narrower than usual and the selvedge maybe used for the legend which is not part of the usable printed width
Please request usable printed width if in any doubt

Fabric Care

Dry clean only otherwise shrinkage will occur
We are not responsible for colour fading or shrinkage

Treatments

Our linens are recommended for use in light-medium weight upholstery and curtains
Our 100% cream linen is more suitable when a heavier covering is required
The fabrics are able to withstand in excess of 30,000 cycles without any thread breakages occurring

Our fabrics are sold without fire retardants & stain treatments & no liability will be accepted for any changes in appearance, size, defects or performance if they are subsequently treated after purchase.

Battle Great Wood Collection has passed the cigarette test BS 5852: Part 1 the cigarette test specified in Schedule 4 Part 1 of the Furniture and Furnishings (Fire) (Safety) Regulations 1988

Damaged Items

We can only accept a claim for wallpaper and fabric that is damaged in transit .
If any items arrived damaged, please make sure you let us know within 3 days of receiving your order by emailing us at studio@lindsayalker.com

Then return the damaged items to us within 14 days of receiving your order. Should you decide however to return an item please make sure you wrap your items securely, as we cannot provide an exchange for items that have been damaged in transit back to us.

We would suggest that you get a free proof of postage certificate from your Post Office when returning items as we cannot accept responsibility for returned items lost in the post